

Professional Service - All Pump Brands



PROVEN TECHNOLOGY

## DESMI Service



Please contact us 24 / 7 / 365 over the phone +45 96 32 81 11 or by e-mail to service@desmi.com if you have any questions or problems with your pumps and pumping solutions. Our team of service engineers and technicians are ready to help you.

DESMI provides local, national, and global service, maintenance and repair of all pump types and brands.

We offer:

- Regular or condition-based service
- Preventive maintenance and energy optimization
- Monitoring of pump stations and pumping systems

- Repair of all pump types and brands
- Stocking of replacement pumps and pump parts
- Commissioning

We also offer national service agreements to our key customers. Our long experience in service, maintenance and repair of practically all pump types enables us to solve most service tasks. Our customers and their requirements cover a wide field - privately owned companies, housing associations and facility service for industry and public utilities.

We offer regular service and repair of:

- Submerged and dry-mounted drainage and waste water pumps and systems
- Diesel and electrically driven sprinkler systems
- District heating and cooling pumps
- Pumps for leisure industry
- Industrial pumps
- Booster pumps and systems
- Electric motors both AC & DC
- Gearboxes and mixers



- Visual inspection
- Inspection of shaft seal
- Inspection of drive settings
- Check on bearing noise
- Reading of hours
- Reading of rpm in working point
- Reading of Hz in working point
- Measurement of ampere consumption in working point
- Lubrication of bearings
- Measurement of differential pressure

## **DESMI** Pump Service

- Specially trained service engineers
- Specially equipped service vehicles
- Delivery of replacement pumps and new pumps
- Local and global service centres





At our service workshop in Denmark we repair all pump types and brands. We also run capacity tests and handle certification of pumps for the offshore industry. Procedure for repairs:

- Call +45 96 32 81 11 and receive a service request number
- We receive the pump and prepare a nonbinding quotation
- We inform you about the price and delivery time for the repair and alternatively quote the price of a new pump
- We repair, test and paint the pump or provide you with a new pump

Pump Service - locally and globally

Most service vehicles are equipped with cranes, emergency pumps, and special equipment for diagnosing and fault finding.

Most service engineers use tablets for receipt of emergency orders or ordering spare parts.

## LOCAL AND GLOBAL SERVICE: +45 70 23 63 63

## Security and service

For more than five years, DESMI has cooperated with EnergiGruppen, a Danish company supplying district heating to 15,000 users in the city of Herning, Denmark. Esben Nagskov, engineer at EnergiGruppen, knows DESMI both as a supplier and a service provider.

*»When we were in the market for district heating pumps, DESMI offered the right combination of price and quality. We knew their service department from previous service tasks and co-operation, so we were confident that we could count on a high level of service. Even when we buy oil pumps, DESMI quickly follows up on the technical issues,« says Esben Nagskov.* 





Need more information or specifications? Contact us at desmi@desmi.com or read more about DESMI and DESMI's other products and solutions at www.desmi.com

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