DESMI

Rotan and WinPSP problem solving

If you have any problems running Rotan and WinPSP selection programs, please try the following 3 solutions one at the time.

Activity	Comment or Screen dump
Solution 1: Run the selection program as administrator. Right click the shortcut for the selection program and select Properties. Go to the Compatibility tab. Select "Run this program as an administrator" and press ok. Run the program.	Rotan Properties Security Detais General Shotcut Compatibility If this program ian't working correctly on this version of Windows, try running the compatibility troubleshooter How do 1 choose compatibility settings manually2. Compatibility mode How do 1 choose compatibility mode for: Windows 8 Settings Reduced colour mode Bott (256) colour Question Desable full-screen optimisations Run this program as an administrator OK Cancel
Solution 2: Remove old files from Virtual store. Copy the following into windows explorer address bar:"%userprofile%\AppD ata\Local\VirtualStore\Pr ogram Files (x86)" Press Enter	File Home Share View ← → < ↑

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	Name	Date modified	Туре	
Delete any folders called	Pipe Flow Wizard	12-02-2018 13:18	File folder	
Rotan and WinPSP	Rotan	09-02-2018 12:18	File folder	
	WinPSP	14-02-2018 17:00	File folder	
	Programs and Features			
Solution 3: Uninstall / Reinstall the	← → ✓ ↑ 🖸 > Control Panel > All Control Panel Items > Programs and Features			
program.	Control Panel Home	Uninstall or change a	orogram	
Go to control panel and	View installed updates	To uninstall a program, colori	it from the list and then click	
Program and Features. uninstall Rotan or WinPSP	Turn Windows features on or	to uninstali a program, select	it from the list and then clici	
	off	Organise 🔻 Uninstall		
Download the newest	Install a program from the	Name	Pu	
version from our website.	network	Hicrosoft Visual C++ 2013 Red	listributable (x86) - 12.0 M	
https://www.desmi.com/		Microsoft Visual C++ 2013 Red	listributable (x86) - 12.0 M	
selection-programs.aspx		📓 Notepad++ (32-bit x86)	No	
Reinstall the program		Pipe Flow Wizard v1.12	Pij	
Remotan the programm		Remote Desktop Connection N	<u>Manager</u> M	
Run the program.		Rotan 2018		
		Synaptics Pointing De	Annager Concolo	
		System Center Endpoint Protect	tion M	
		TeamViewer 12 Host	Te	

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